

QUALITY POLICY STATEMENT

Arnold-Gonsalves Engineering is committed to:

- Meeting Customer requirements and requirements of all interested parties*
- Continually improve the Quality Management System
- Establishing and achieving Quality Objectives

2020 OBJECTIVES

- 96% on time delivery of customers orders
- 98% product quality
- Maintain AS9100D standard

*Interested parties include End user, Suppliers, Customers, Employees.; the City of Chino, CA, the County of San Bernardino, and the State of California, including the Chino Valley Fire Department, San Bernardino County Fire Protection District, National Fire Protection Agency, the California Dept of Hazardous Waste, San Bernardino County Hazardous Materials Division, San Bernardino County CUPA, Calif. Dept of Toxic Substances Control, and Calif Environmental

Reporting System. (CERS)